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SERVICE BULLETIN

PN: 21250054

DATE: 4/18/2018

MODEL: Eclipse 2, Eclipse 3 Oxygen Concentrators

ISSUE: Eclipse 2 End of Service Life and Eclipse 3 Discontinuation/End of Service Life

NOTES: Effective immediately, CAIRE will no longer be offering service options for the Eclipse 2 Oxygen Concentrator. This includes internal service offerings, as well as service components. The Eclipse 2 does share the same compressor (PN: SP5999-SEQ) and ATF assembly (PN: SP20626702) as the current model, the Eclipse 5. Limited Eclipse 2 specific components will be available until inventory has been depleted.

Effective August 31, 2020, CAIRE will no longer be offering service options for the Eclipse 3 Oxygen Concentrator. The Eclipse 3 was discontinued in August 2013, and replaced by the current model, the Eclipse 5. Parts and service will be available for units still within the warranty period, and parts and service will continue to be available at Chart's discretion.

The French version Eclipse 3 (PN: 5901-SEQ) was discontinued December 2017, and the End of Service Life will be December 31, 2022.

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