



How to Contact Us and Report Grievances

If you have any concerns regarding your purchased equipment or the service you are receiving, please contact us at:

Address: 2200 Airport Industrial Drive, Suite 500
Ball Ground, GA 30107

Phone: 1-833-203-2473

Fax: 1-404-478-9572

Email: caireconsumer@chartindustries.com

If you would like to contact the Accreditation Commission for Health Care, you may do so at:

Address: 139 Weston Oaks Ct.
Cary, NC 27513

Phone: 855-937-2242

Fax: 919-785-3011

customerservice@achc.org

If you reside in one of the following states, you can also report any grievances to the below entities:

State	Entity	Contact Number
Arkansas	Board of Pharmacy	(501) 682-0190
Arizona	Board of Pharmacy	(602) 771-2727
California	Department of Public Health	(916) 558-1784
Connecticut	Department of Consumer Protection	(860) 713-6300
Florida	Board of Pharmacy	(850) 488-0796
Hawaii	Department of Health	(808) 586-8730
Idaho	Board of Pharmacy	(208) 334-2356
Illinois	Department of Financial & Professional Regulation	(312) 814-6910
Indiana	Board of Pharmacy	(317) 234-2067
Kansas	Board of Pharmacy	(785) 296-4056
Kentucky	Board of Durable Medical Equipment Suppliers	(502) 782-8816
Louisiana	Board of Pharmacy	(225) 925-6496
Maine	Board of Pharmacy	(207) 624-8621
Michigan	Board of Pharmacy	(517) 373-9196
Mississippi	Board of Pharmacy	(601) 899-8880
Montana	Board of Pharmacy	(406) 841-2357
North Carolina	Board of Pharmacy	(919) 246-1050
North Dakota	Board of Pharmacy	(701) 328-9535
New Hampshire	Board of Pharmacy	(603) 271-2350
Nevada	Board of Pharmacy	(775) 850-1440
Ohio	Respiratory Care Board – HME division	(614) 752-9218
Oregon	Board of Pharmacy	(971) 673-0001

South Carolina	Board of Pharmacy	(803) 896-4700
Utah	Division of Occupational & Professional Licensing	(801) 530-6630
Virginia	Board of Pharmacy	(804) 367-4691