



CAIRE Inc.
2200 Airport Industrial Dr., Ste. 500 | Ball Ground, GA 30107 | USA
Ph 770-721-7700 | Fax 770-721-7701
www.caireinc.com

October 16, 2020

To Whom It May Concern:

CAIRE Inc., manufacturer of the Companion C1000 liquid oxygen portable medical device, wishes to make you aware of a product recall for devices of this product line. This recall is due to a potential safety issue affecting product manufactured between 1984 to 1989.

CAIRE Inc. requests that you review your inventory of Companion 1000 units to determine if you have any of the affected product. If any affected product is discovered, we request the immediate return of the device(s) to CAIRE.

Please see attached service bulletin for more details regarding the affected devices.

Sincerely,

A handwritten signature in purple ink that reads "Neal Maloy". The signature is fluid and cursive, with a long horizontal stroke extending from the end of the name.

Neal Maloy
Director of Quality and Regulatory
CAIRE Inc.