## Service Bulletin



## PN 21497708 A

RELEASE April 8, 2022

DATE:

**MODEL:** AirSep® Onyx<sup>™</sup> and Onyx<sup>™</sup> Ultra Longevity Private Label

**ISSUE:** Longevity Onyx and Onyx Ultra Discontinuation

**NOTES:** Effective immediately, production and sale of the Longevity Private Label Onyx Ultra (AS121-1L and AS121-2L) Stationary Oxygen Generators will cease.

Effective June 1, 2022, production and sale of the Longevity Private Label Onyx (AS016-3L and AS016-4L) Stationary Oxygen Generators will cease.

AirSep will continue to provide service and parts for select components, maintenance, and repairs based on component material availability. For assistance in managing your needs, please reach out to our Global Technical Service team via the contact information listed below.

Please reference Table 1 below for the replacement model numbers. Replacement model numbers will not have the percentage flowmeters (AirSep PN FM002-2).

Table 1	
Onyx	
Longevity PN	Current PN
AS016-3L NO LABEL,120V 60HZ	AS016-1 AIRSEP, ONYX,120V 60HZ
AS016-4L NO LABEL,220V 50HZ	AS016-2 AIRSEP, ONYX,220V 50HZ
Onyx Ultra	
Longevity PN	Current PN
AS121-1L ONYX	AS121-1 ONYX
ULTRA,120V,60HZ,10LPM	ULTRA,120V,60HZ,10LPM
AS121-2L ONYX	AS121-2 ONYX
ULTRA,240V,50HZ,10 LPM	ULTRA,240V,50HZ,10 LPM

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CONTACT:

For technical questions or concerns, contact Technical Service: USA: 800-482-2473 Europe: +44 (0) 118 936 7060 techservice.global@caireinc.com

For ordering information or general inquires, contact Customer Service:

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