



*SERVICE
BULLETIN*

PN: 21347782

RELEASE DATE: 1/02/2018

REVISION DATE: 1/08/2019

MODEL: AirSep® FOCUS Portable Oxygen Concentrator

ISSUE: Cease commercial activity of the AirSep® FOCUS Portable Oxygen Concentrator in select markets.

NOTES: Manufacturing of the AirSep® FOCUS Portable Oxygen Concentrator will cease globally on December 31, 2019 as CAIRE focuses their portable concentrator sales and development efforts on their newest generation portable oxygen concentrator platform. Until the end of service life dates below, current service and parts needs will still be fulfilled. The last order dates are listed below for different geographic regions and this indicates the last date that CAIRE will accept orders and the last day that CAIRE will ship orders for this product.

CAIRE will no longer be offering service parts or repairs after the end of service life dates below. Parts and service will be available for units still within the warranty period, and parts and service may continue to be available beyond the end of service life date at CAIRE's discretion.

| Region | Last Order Date | Last Shipment Date | End of Service Life Date |
|---------------------------|------------------------|---------------------------|---------------------------------|
| North America | 2/28/19 | 3/31/19 | 3/31/22 |
| Latin America | 2/28/19 | 3/31/19 | 3/31/22 |
| Europe (CE Countries) | N/A | 12/31/17 | 12/31/20 |
| Europe (Non CE Countries) | 2/28/19 | 3/31/19 | 3/31/22 |
| Asia/Pacific | 2/28/19 | 3/31/19 | 3/31/22 |
| China | 11/1/19 | 12/31/19 | 12/31/22 |

Table 1. Last Order Date and End Service Life Date for AirSep® FOCUS

CONTACT:

For technical questions or concerns, contact Technical Service:

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For ordering information or general inquiries, contact Customer Service:

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