

Having trouble viewing this email? [Click Here](#)

Hi, just a reminder that you're receiving this email because you have expressed an interest in CAIRE Inc. Don't forget to add amy.mcdurmon@chartindustries.com to your address book so we'll be sure to land in your inbox. Visit our website to view CAIRE's MedTips:  
[http://www.cairemedical.com/Support/Med\\_Tips.aspx](http://www.cairemedical.com/Support/Med_Tips.aspx)

You may [unsubscribe](#) if you no longer wish to receive our emails.



## Med Tips

July 2015

### In This Issue

[Product Information](#)  
[Helpful Hints/FAQs](#)  
[Accessories](#)  
[Service Schools & Tradeshow](#)  
[Contact Us](#)

### PDF Version

To view the PDF version of Med Tips, [click here](#).

### Join Our List

[Join Our Mailing List!](#)

## PRODUCT INFORMATION

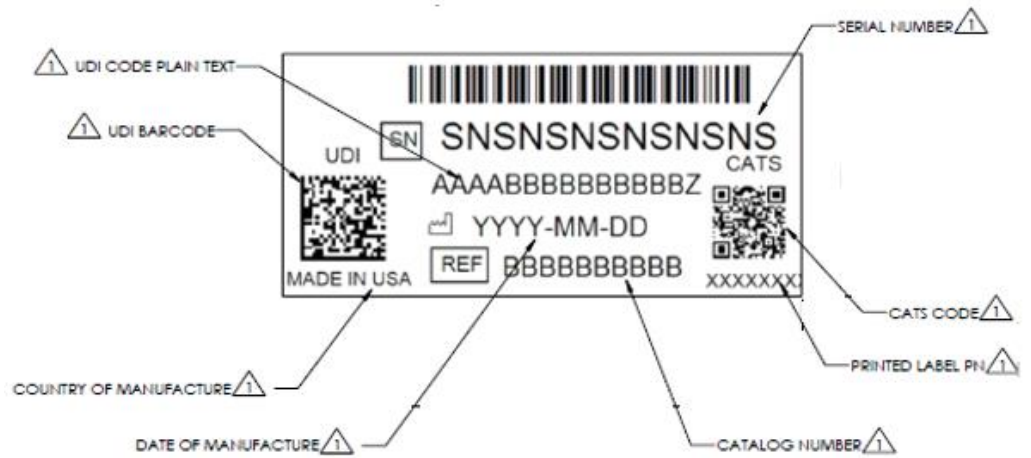
### Unique Device Indicator Label (UDI Label)

Effective 8/3/2015 all CAIRE respiratory oxygen concentrators will be manufactured with a Unique Device Identifier (UDI) label. The UDI is a code that is displayed in both human readable (plain text) and machine readable (AIDC) formats. The UDI will be made up of two parts - the Device Identifier and Product Identifier:

1. Device Identifier
  - Company
  - Model Number
2. Product Identifier
  - Serial Number
  - Manufacture Date

Please note that the "CATS CODE" QR barcode will provide customers with easy access to the CAIRE website by scanning it.

Please see the [Service Bulletin](#) for additional information.



## AirSep External Power Cartridge and Charger

Below we have provided a quick reference guide for the battery durations depending upon the portable unit the external power cartridge is being used with:

**Duration of Fully Charged  
Internal Battery + External Power Cartridge (hours)**

Setting	Focus	FreeStyle	FreeStyle 5
1	-	10	7
2	3.5	6	4
3	-	5	3
4	-	-	2.5
5	-	-	2



Below is a quick reference guide for the light sequence for External Power charger:

**Flashing Green Light:** Charging  
**Solid Green Light:** Fully Charged  
**Flashing Red Light:** Error  
**Solid Red Light:** No battery inserted

## Test Mode for the Focus

1. To activate the unit's test mode:

- Turn the power switch on. Wait for the red and green LEDs to stop flashing and the green LED to remain on.
- Within 2 seconds of the green LED staying on, power the unit off.
- Turn the unit on and off three times while the startup buzzer is alarming, leaving the unit on the third time.
- The red and green LEDs will remain solid for 10 seconds, followed by an audible tone indicating that test mode is active.



2. After the 2 minute warm up time, connect a calibrated analyzer and measure the oxygen concentration.

3. To exit the test mode, power off the Focus with the in-line power switch and turn back on for normal use.

## Cartridge and Charger

Below are a few pictures showing the different pin configurations for the input harnesses of our portable AirSep line. The pictures act as a good reference for determining if the pins are still effective.

External Battery Cartridge:



EXTERNAL BATTERY - 4 PINS

Airbelt Battery:



**AIRBELT - 3 PINS**

FreeStyle Power Supply:



**CHARGER - 2 PINS**

## Exchange Program for Non-Warranty Sieve Beds and Compressors (US & Canada Only)

As part of providing ongoing value to our customers, CAIRE offers our US and Canada customers an exchange program for non-warranty sieve beds and compressors listed below.

We offer a pricing discount or 'rebate' for returning these faulty items to us. When the faulty item is received the associated discount is applied to the original invoice. In the event the faulty item is not returned, you will be responsible to pay invoice price for the part sent to you.

### How the exchange program works:

Parts exchange requests for the below listed sieve beds and compressors require the return of the faulty items to us. We will send assemblies of same items to you as part of the exchange and discounted price program. The customer is responsible for freight both ways.

Effective July 1, please be advised of our new exchange discount rates for non-warranty sieve beds and compressors for the following models:

### Sieve Beds: \$40.00

**Models Included:** NewLife (BE001-1S), Intensity8 (BE157-1S), Intensity10 (BE186-1S), Eclipse 3 (SP5494-SEQ), Eclipse 5 (SP20626702)

**Models Excluded:** VisionAire, VisionAire V, FreeStyle, FreeStyle 5, Focus

### Compressors: \$50.00

**Models Included:** VisionAire 5 (CO439-1), VisionAire 2 & 3 (CO439-6), VisionAire V (CO439-4), NewLife (CO006-1S), Intensity8 (CO006-18S), Intensity10 (CO306-1S), FreeStyle (CO264-1S), FreeStyle 5 (CO386-1S), Focus (CO383-1S), Eclipse (SP5999-SEQ)

### Circuit Boards:

Due to the sensitivity and requirement of properly handling and packaging electronic components such as circuit boards, circuit boards are no longer included in the exchange program.

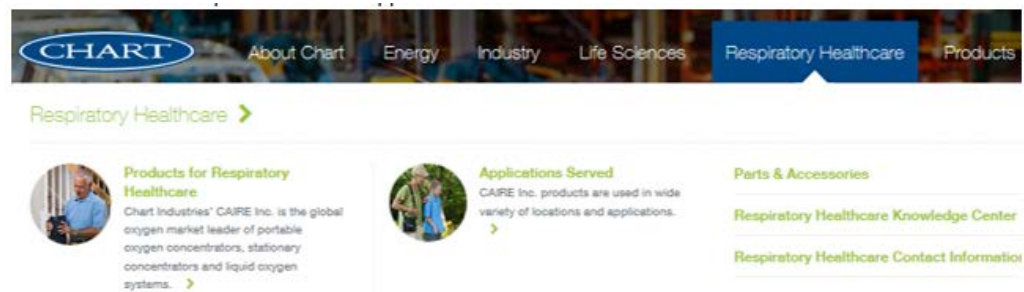
*\*Please note: discontinued models are not eligible for the exchange program. These models include: QuietLife, LifeStyle, & Integra*

## HELPFUL HINTS / FAQs

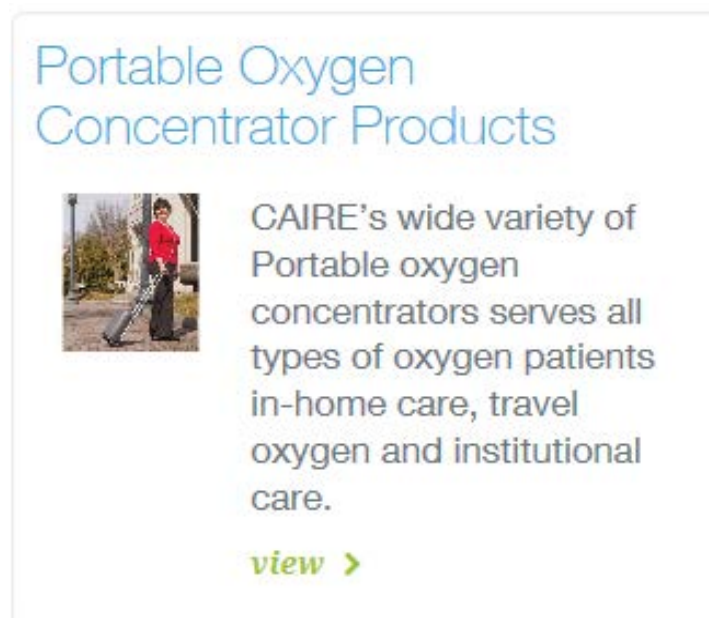
### Warranty Check Online

We have recently updated our website to be more user friendly. Accessing product literature is even easier now. We have also incorporated a link to check the warranty for your AirSep concentrators.

1. Go to [www.ChartIndustries.com](http://www.ChartIndustries.com)
2. Click on the Respiratory Healthcare tab at the top. A drop down box will appear.



3. Click on the Products for Respiratory Healthcare (far left).
4. Scroll to the bottom and click on the Portable Oxygen Concentrator products tab.



5. Scroll to the bottom and click on the AirSep Warranty Check link.

## AirSep Warranty Check

Check Your AirSep Warranty Status. >

6. Once you enter the warranty check, specify the product you have and enter the serial number.

### AirSep SureFlow

This product enables clinicians and medics around the world to manage and redirect the flow from a single oxygen source to a simple flow station capable of serving up to five individuals per SureFlow unit.



Dual flow models of NewLife® Intensity 8 and 10 LPM concentrators provide greater flexibility in delivering oxygen by allowing SureFlow to operate connected to one of the concentrator's flowmeters while the secondary flowmeter can supply oxygen for a nebulizer treatment or a higher flow patient.





## ACCESSORIES

	<p><i>Country-Specific Power Cords Available:</i>            BT026-1 (USA)            BT026-2 (Europe)            BT026-3 (Australia)            BT026-4 (UK)            BT026-5 (Brazil)            BT026-6 (Swiss)</p>	<p><b>AirSep External Power Cartridge Kit:</b> Includes one external power cartridge (BT024-1), one charger (PW029), and power supply for the charger. For use with FreeStyle and FreeStyle 5. Also compatible with the Focus using the Focus Cable Adapter, PN: CD035-1. Please see below.</p>
	<p>BT024-1</p>	<p><b>AirSep External Power Cartridge:</b> Extended battery power source for AirSep portable oxygen concentrators. Light-weight with built-in belt clip. Compatible with all AirSep portable oxygen concentrators including: Focus, FreeStyle, and FreeStyle 5.</p>
	<p><i>Country-Specific Power Cords Available:</i>            PW029-1 (USA)            PW029-2 (Europe)            PW029-3 (Australia)            PW029-4 (UK)            PW029-5 (Brazil)            PW029-6 (Swiss)</p>	<p><b>AirSep External Power Cartridge Charger:</b> Desktop charger for AirSep External Power Cartridges (BT024-1). Ability to charge 2 power cartridges simultaneously. Includes power supply for charging dock.</p>

## SERVICE SCHOOLS & TRADE SHOWS

**2015 Service School dates have been announced!**

### Europe

#### LOX Trainings:

August 19-20 in Wuppertal/Germany - German language

October 5-6 in Toulouse/France - French language  
October 14-15 in Wokingham/United Kingdom - English language  
October 21-22 in Padova Italy - Italian language

### Concentrator Trainings:

September 22-24 in Wuppertal/Germany - German language  
October 7-9 in Toulouse/France - French language  
November 24-26 in Wokingham/United Kingdom - English language

For additional details and registration information about these trainings, please visit the "[Service Schools](#)" tab of our website.

### Trade Shows

We will be attending the following trade shows this year. We would love for you to stop by our booth!

#### Pulmonary Horizons

July 17-19  
Miami, FL

#### GAMES

August 16-18  
Lake Lanier Islands, GA

#### KMESA

August 26-27  
Lexington, KY

### CONTACT US

#### For ordering information, contact Customer Service:

United Kingdom	+44 (0) 1189 367060
France	+33 (0) 561 429 411
Germany	+49 (0) 202 739 55420
Italy	+39 049 879 9601
	customerservice.europe@chartindustries.com
Australia/New Zealand	+61 2 9749 4333
	customerservice.australia@chartindustries.com
Asia/Pac Rim	770.721.7759
	csasia@chartindustries.com
The Americas	770.721.7759
US Toll-Free	800.482.2473
	customerservice.usa@chartindustries.com

#### For technical information, contact Technical Service:

United Kingdom	+44 (0) 1189 367060
France	+33 (0) 561 429 411
Germany	+49 (0) 202 739 55420
Italy	+39 049 879 9160
	techservice.europe@chartindustries.com
Asia/Pac Rim	+61 2 9749 4333
	techservice.asia@chartindustries.com
The Americas	770.721.7759
	techservice.usa@chartindustries.com
US Toll-Free	800.482.2473
	techservice.usa@chartindustries.com

[www.chartindustries.com/respiratory-healthcare](http://www.chartindustries.com/respiratory-healthcare)

**[Forward email](#)**



This email was sent to amy.mcdurmon@chartindustries.com by [amy.mcdurmon@chartindustries.com](mailto:amy.mcdurmon@chartindustries.com) | [Update Profile/Email Address](#) | Rapid removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).



Chart Industries | 2200 Airport Industrial Dr. | Ste. 500 | Ball Ground | GA | 30107