



SERVICE BULLETIN

PN: 21250593

RELEASE DATE: February 19, 2019

REVISION DATE(S): March 16, 2018 (rev A), February 19, 2019 (rev B)

MODEL: VisionAire 2, VisionAire 3 Oxygen Concentrators

ISSUE: VisionAire 2 Discontinuation/End of Service Life and VisionAire 3 Discontinuation/End of Service Life

NOTES: Effective September 30, 2020, CAIRE will no longer be offering service options for the VisionAire 2 Oxygen Concentrator. The VisionAire 2 was discontinued in September 2017. Parts and service will be available for units still within the warranty period, and parts and service will continue to be available at Chart's discretion. To replace the VisionAire 2, there are two options: SureFlow or an Intensity 10 Dual Flow with a pediatric flowmeter. The SureFlow can be used in combination with a VisionAire 5, Companion 5, or NewLife Series to provide low flow delivery via wall-mounting or sitting on a table. For 2 LPM flowmeters - FM069-2. The Intensity 10 – AS099-4 can be retrofitted with a pediatric flowmeter – FM001-2, this pediatric flowmeter is 2 LPM with 1/8th increments.

Effective April 30, 2022, CAIRE will no longer be offering service options for the VisionAire 3 Oxygen Concentrator. The VisionAire 3 was discontinued in April 2017. Parts and service will be available for units still within the warranty period, and parts and service will continue to be available at Chart's discretion. To replace the VisionAire 3 CAIRE offers the 5 LPM oxygen concentrators: VisionAire 5 – AS098-4, NewLife Elite – AS005-4, or Companion 5 – 15067005.

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