



# *SERVICE BULLETIN*

PN: 21267961

**RELEASE DATE:** April 19, 2018

**REVISION DATE(S):** May 17, 2018 (rev B), March 04, 2019 (rev C), May 27, 2019 (rev D)

**MODEL:** HELiOS H36, HELiOS H46 Oxygen Reservoirs

**ISSUE:** HELiOS H36 and HELiOS H46 Discontinuation

**NOTES:** The HELiOS H36 and H46 Reservoirs were made obsolete in all areas of the world excluding Japan in January of 2018. These LOX Products were made obsolete because of the lack of sales volume and product redundancy. The manufacturing costs were also increasing due to low volumes. Additionally, these product lines were redundant (similar size, features, filling compatibility, etc.) with the HELiOS U36 and U46 which remain available and will fill all of the H300 and H850 tanks along with all the other CAIRE top fill LOX portables. CAIRE will also continue to manufacture the Liberator LOX Reservoir System, which features an integral flow control valve and multiple sizes and configurations. CAIRE will provide parts and service for the Standard Helios units until January 31, 2023. After this date CAIRE may continue to provide parts and service at the company's discretion.

**CONTACT:** For technical questions or concerns, contact Technical Service:

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[www.cairemedical.com](http://www.cairemedical.com)

For ordering information or general inquires, contact Customer Service:

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