



SERVICE BULLETIN

PN: 21285171

RELEASE DATE: May 31, 2018

REVISION DATE(S): February 27, 2019 (rev B), May 27, 2019 (rev C)

MODEL: 2018 Companion C31/C41 Oxygen Reservoirs and Companion C1000/C1000T Portables.

ISSUE: Advanced Notice of Discontinuation - Companion C31/C41 Oxygen Reservoirs and C1000/C1000T Portables.

NOTES: The Companion C31/C41 Reservoirs and C1000/C1000T Portables are due to be made obsolete on 12/31/2018. These LOX Products will be made obsolete due to low sales volume and due to the redundancy with the newly enhanced Liberator Reservoir Product Line. Until this discontinuation date, current service, sales and parts needs for all models will still be fulfilled.

For stationary oxygen Reservoirs, customers can use the Liberator Reservoirs, these are available in a wide variety of sizes and have the benefit of allowing flow rates up to 15 LPM. The C1000/C1000T portables will be replaced by the Stroller/High Flow Stroller models giving customers the added option of being able to choose our side fill systems.

C31 / C41 Reservoir and C1000 / C1000T Portables will be available for sale during the rest of 2018 and will be effectively discontinued after December 31, 2018. CAIRE will provide parts and service for the Companion C31/C41 Oxygen Reservoirs and Companion C1000/C1000T until 12/31/2023. After this date CAIRE may continue to provide parts and service at the company's discretion.

CONTACT: For technical questions or concerns, contact Technical Service:

USA: 800-482-2473

www.cairemedical.com

Europe: +44 (0) 118 936 7060

www.cairemedical.com

For ordering information or general inquiries, contact Customer Service:

USA: 800-482-2473

www.cairemedical.com

Europe: +44 (0) 118 936 7060

www.cairemedical.com

Copyright © 2019 CAIRE Inc. CAIRE Inc. reserves the right to discontinue its products, or change the prices, materials, equipment, quality, descriptions, specifications and/or processes to its products at any time without prior notice and with no further obligation or consequence. All rights not expressly stated herein are reserved by us, as applicable.