



SERVICE BULLETIN

PN: 21307249

RELEASE DATE: August 2, 2018

REVISION DATE(S): November 5, 2018 (Rev B), May 20, 2020 (Rev C)

MODEL: Eclipse 5[®] Oxygen Concentrator

ISSUE: Discontinuation and End of Service Life of 3-LED Eclipse 5

NOTES: As of October 1, 2018 CAIRE announces the discontinuation of the Eclipse 5 oxygen concentrator with the 3-LED control panel display. Effective October 1, 2021 CAIRE will no longer offer service options for the Eclipse 5 that has the 3-LED display. The 3-LED Eclipse 5 is being replaced with the 2-LED Eclipse 5 oxygen concentrator with wireless capabilities. See the table below for the affected part numbers. Reference Service Bulletin 21220048 for more details on the changes for the 3-LED model and 2-LED model Eclipse 5.

Previous Item Number	Description	Change	New Part Number	First SN
6900-SEQ	E5 SYS, ENG, 110, NA CORD	2-LED Control Panel Display, Wireless Capabilities.	6900BT-SEQ	GPB0918050151
6900LN-SEQ	E5 SYS ENG 110 NA CORD 2 BATTERIES	2-LED Control Panel Display, Wireless Capabilities	6900LN-SEQ	GPB0919320143
6900-C1-SEQ	E5 SYS, C1 EN, FR, GE, SP, IT, PO, DU	2-LED Control Panel Display, Wireless Capabilities	6900-C1-SEQ	GPB0918050186
6900-C2-SEQ	E5 SYS, C2 DA, NO, SW, FI	2-LED Control Panel Display, Wireless Capabilities	6900-C2-SEQ	Not yet produced
6900-08-SEQ	E5 SYS, UK	2-LED Control Panel Display, Wireless Capabilities	6900-08-SEQ	GPB0918390388

6900AU-SEQ	E5 SYS, ENG, AU	2-LED Control Panel Display, Wireless Capabilities	6900AU-SEQ	GPB0920130001
6900-09-SEQ	E5 SYS, CHINA	3-LED Control Panel Display	6900-09-SEQ	Still produced with 3-LED

CONTACT:

For technical questions or concerns, contact Technical Service:

USA: 800-482-2473

techservice.global@caireinc.com

Europe: +44 (0) 118 936 7060

techservice.global@caireinc.com

For ordering information or general inquires, contact Customer Service:

USA: 800-482-2473

customerservice.usa@caireinc.com

Europe: +44 (0) 118 936 7060

customerservice.europe@caireinc.com

Copyright © 2020 CAIRE Inc. CAIRE Inc. reserves the right to discontinue its products, or change the prices, materials, equipment, quality, descriptions, specifications and/or processes to its products at any time without prior notice and with no further obligation or consequence. All rights not expressly stated herein are reserved by us, as applicable.