Service Bulletin



PN 21360547 B

RELEASE DATE: January 03, 2019

REVISION DATE(S): March 08, 2022 (Rev B)

MODEL: Companion 5[™]

ISSUE: Companion 5[™] Hose Clamp Change

NOTES: Effective Dec. 17th, 2018, all CAIRE Companion 5 Oxygen

Concentrators are now being manufactured using new hose clamps (CAIRE PN CL036-1 and 21496797). The new ratcheting clamp (PN CL036-1) is meant to be taken on and off for service and can be reused. The pinch clamp (CAIRE PN 21496797) does not need to be removed for service and if needed to, it will need to be replaced. The previous design clamps required special pliers (CAIRE PN 20852060) to remove for service work. See figures below for updated part

numbers and pictures.

Figure 3 indicates the removal of the ratcheting clamp. Each side of the ratchetmechanism can be grasped with a separate set of standard pliers, and the two sections of the clamp moved opposite one another until the clamp releases.

It is recommended to only remove and re-install the ratcheting clamp if possible, but if a pinch clamp needs to be replaced (to repair a damaged section of tubing, for example) a pinch clamp tool is required. A pinch clamp tool can be sourced from various hardware supply companies. See figures 5 and 6 below that illustrate how to apply an oetiker clamp.



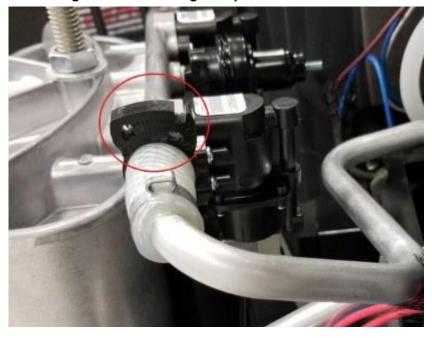


Fig. 1: New Racheting Clamp PN: CL036-1





Copyright © 2022 CAIRE Inc.

CAIRE Inc. reserves the right to discontinue its products, or change the prices, materials, equipment, quality, descriptions, specifications and/or processes to its products at any time without prior notice and with no further obligation or consequence. All rights not expressly stated herein are reserved by us, as applicable.



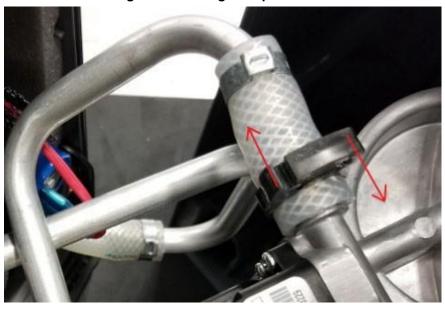


Fig. 3: Ratcheting Clamp Removal





Copyright © 2022 CAIRE Inc.

CAIRE Inc. reserves the right to discontinue its products, or change the prices, materials, equipment, quality, descriptions, specifications and/or processes to its products at any time without prior notice and with no further obligation or consequence. All rights not expressly stated herein are reserved by us, as applicable.





Fig. 5: Crimping Pinch Clamp

Fig. 6: Pinch Clamp Installed



Copyright © 2022 CAIRE Inc.

CAIRE Inc. reserves the right to discontinue its products, or change the prices, materials, equipment, quality, descriptions, specifications and/or processes to its products at any time without prior notice and with no further obligation or consequence. All rights not expressly stated herein are reserved by us, as applicable.

Service Bulletin



CONTACT: For technical questions or concerns, contact Technical Service:

USA: 800-482-2473

Europe: +44 (0) 118 936 7060 techservice.global@caireinc.com

For ordering information or general inquires, contact Customer Service:

USA: 800-482-2473

customerservice.usa@caireinc.com

Europe: +44 (0) 118 936 7060 customerservice.europe@caireinc.com