Service Bulletin



PN 21498273 B

RELEASE DATE: March 18, 2023

REVISION DATE: April 28, 2023 (Rev. B)

MODEL: CAIRE HELIOS™ U36 and CAIRE HELIOS U46

ISSUE: Liquid Oxygen Reservoir Product Line HELiOS U36 and HELiOS U46

Discontinuation.

NOTES: Effective August 31, 2023, production of the HELiOS Liquid Oxygen

Universal Reservoir Product line will cease. We will accept new orders

through May 2023.

As the Liberator Liquid Oxygen reservoir models have become CAIRE's flagship Liquid Oxygen reservoir solution, the demand for the HELiOS Universal has significantly declined globally. Therefore, the Liberator Oxygen reservoir models are the primary replacement to the HELiOS

Universal globally.

CAIRE will continue to provide service and parts for select components, maintenance, and repairs based on component material availability. For assistance in managing your needs, please reach out to our Global Technical Service team via the contact information listed below.

Please contact Customer Service, or Technical Service for assistance in determining which replacement model(s) will best fulfill your requirements for your location.

CONTACT: For technical questions or concerns, contact Technical Service:

USA: 800-482-2473

Europe: +44 (0) 118 936 7060

techservice.global@caireinc.com

For ordering information or general inquires, contact Customer Service:

USA: 800-482-2473

customerservice.usa@caireinc.com

Europe: +44 (0) 118 936 7060 customerservice.europe@caireinc.com

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