Service Bulletin



PN 21499393 A

RELEASE DATE: April 11, 2024

MODEL: CAIRE Companion 5[™]

ISSUE: Companion 5[™] Main Circuit Board Part Number Changes

NOTES: Effective March 21, 2024, part numbers for the Companion 5 main circuit board have been updated to account for process differences in programming between 50Hz and 60Hz units. This is an internal process improvement change assuring circuit boards are programmed properly for both 120V and 240V units. This change does not affect the overall function or performance of the concentrator.

Please see the table below for previous and new part numbers.

Previous Part Number	New PSA Tuned Part Number
20610409-31SO	CB209-1S 120VAC/60Hz
NA	CB209-2S 240VAC/60Hz
20610409-32SO	CB209-3S 240VAC/50Hz
CB202-33S (MDD Version C5)	CB209-4S 120VAC/60Hz
NA	CB209-5S 240VAC/60Hz
CB202-43S (MDD Version C5)	CB209-6S 240VAC/50Hz

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Service Bulletin



PN 21499557 B

RELEASE DATE: Revision B, 17 February 2025, Revision A May 22, 2024

MODEL: VisionAire[™] 5 Concentrator

ISSUE: VisionAire Valve Manifold MA198-1 used in Manifold Assembly VA536-1.

NOTES: CAIRE[®] would like to notify our valued customers that as of May 2024 we have made a change to the VisionAire valve manifold MA198-1 used in manifold assembly VA536-1. The overall length of the valve stems has increased and the valve seating reduced as shown in Figure 1. below.



Left side manifold shows a longer stem and a reduction on the valve seating. Figure 1.

Due to the increase in length, when replacing manifolds not originally manufactured with this newer version, it will be necessary to fit a washer above each of the valve coils prior to fitting the retaining clip – see Figure 2. The washer will not need to be ordered separately when ordering a manifold assembly – as qty 5 of the part number HA197-1 will be included when VA536-1 is ordered.



Left side manifold shows valve fitted with washer HA197-1 and secured with clip.

Figure 2

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