

**PN 21499839 B****RELEASE** September 01, 2024  
**DATE:****REVISION** November 01, 2024 (Rev B)  
**DATE:****MODEL:** Service Labor Fees**ISSUE:** Update to Service Labor Fees

**NOTES:** CAIRE® would like to notify our valued customers that as of December 01, 2024 we will be consolidating and updating our Service Labor Fees globally.  
This update affects both Liquid Oxygen (LOX) and Oxygen Concentrator (CONC) equipment.

The consolidated part numbers and related fees are shown in Table 1 below.

Product Line	Previous Part Number	Description	New Part Number	Description	Basic Price
CONC	20782464	No Problem Found Fee	IN100030	Inspection Fee	\$80.00 USD
CONC	20962777	Unit Scrap Fee	IN100030	Inspection Fee	\$80.00 USD
CONC	20819082	Customer Damage Fee	IN100030	Inspection Fee	\$80.00 USD
CONC	IN100030	Quote Denial Fee	IN100030	Inspection Fee	\$80.00 USD
CONC	20782470	Dirty/Contamination Fee	IN100030	Inspection Fee	\$80.00 USD
CONC	LA100060	Labor Fee	LA100060	Labor Fee	\$80.00 USD
LOX	CA10000L	No Problem Found, Scrap, Quote Denial	CA10000L	Inspection Fee	\$100.00 USD
LOX	CA100000	Labor Fee	CA100000	Labor Fee	\$170.00 USD

Table 1

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Ref 21499839 Rev B

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Page 1 of 2

Please see an example of a repair Service Order Print below.  
The 'Attachment' area will provide information detailing an Inspection Fee if applicable.



**SERVICE ORDER PRINT**

Page No.	1 of 1
Date	10/07/24
Order No.	3105728
Customer No.	
Case No.	1335942
Credit Terms	NET 30

Name: CAIRE GLBL SVC HQ  
Address: 495 BROWN INDUSTRIAL PARKWAY  
SUITE 200  
CANTON GA 30114  
United States

Bill To:

Customer:

WO Number	3105728	Serial Number	CBB5224180313
Item Number/ Description	AS200-1 - FNL FREESTYLE COMFORT TYPE A	Customer PO	6962

Inventory No	Parts Description	Quantity	Estimated Billable Unit Cost	Estimated Billable Amt
IN100030	INSPECTION FEE - INTERNAL	1.0000	80.00	80.00
PA455-1	PACKAGING, RMA	1.0000	0.00	0.00

.....Attachment.....

No Problem Found -

Customer problem could not be found/duplicated.

## CONTACT:

For technical questions or concerns, contact Technical Service:

USA: 800-482-2473

Europe: +44 (0) 118 936 7060

[techservice.global@caireinc.com](mailto:techservice.global@caireinc.com)

For ordering information or general inquiries, contact Customer Service:

USA: 800-482-2473

[customerservice.usa@caireinc.com](mailto:customerservice.usa@caireinc.com)

Europe: +44 (0) 118 936 7060

[customerservice.europe@caireinc.com](mailto:customerservice.europe@caireinc.com)

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