Service Bulletin



PN 21500085 B

RELEASE DATE: September 30, 2024

REVISION DATE: 10/18/2024 (Rev B)

MODEL: SeQual® Regalia (All Variants)

ISSUE: Regalia Discontinuation and End of Service Life

NOTES: October 1, 2024 production and sale of the SeQual® Regalia PSA Oxygen

Concentrator will cease. There is an ongoing shift in the global market demand

to other products within our portfolio. Any open orders will be produced.

AirSep will continue to provide service and parts for select components, maintenance, and repairs based on component material availability. For assistance in managing your needs, please reach out to our Global Technical

Service team via the contact information listed below.

AirSep will offer our flagship Onyx Ultra models as the primary replacement to the Regalia globally. Please reference Table 1 below for the recommended

replacement model numbers.

AS121-1 ONYX,120V 60HZ
AS121-2 ONYX,220V 50HZ

Please contact Customer Service, or Technical Service for assistance with any other concerns.

CONTACT: For technical questions or concerns, contact Technical Service:

Within the US: 1-800-874-0202
Outside the US: +1-716-691-0202
techservice.global@caireinc.com

For ordering information or general inquires, contact Customer Service:

Within the US: 1-800-874-0202 Outside the US: +1-716-691-0202

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